**Would you be interested in an app that tracks bus locations; would you use it?**

As a student who has used the school bus services, it would be nice to have an app like this so that I wouldn’t have to constantly call my parents to check in.

**What device do you use (Android/iOS)?**

IOS devices

**Are you currently using, or are you ok with using social media?**

Yes, I like using snapchat and Instagram.

**What are your current favorite apps on your phone?**

-Why?

My favorite apps are TikTok, Snapchat, YouTube, and Instagram.

I like these apps because I can talk to my friends easily, without much hassle.

They also provide me entertainment.

**Are you comfortable using an app?**

Very comfortable, I have been using app since a young age.

**What features would you like to see from such an app?**

A way to send notifications to parents.

**Have you used an app for public transit in the past? What did you like/dislike about it?**

I have not used an app for public transit. The closest thing to this is Student Vue but I would rarely use it

**How long have you been using the bus transportation system as it currently is?**

-What have you liked/disliked about it?

I have used the bus transportation system in elementary and middle school. In high school I mainly ride on buses for sports.

I would dislike the waiting times for the buses.

**How often do you use your phone on an average day?**

I use my phone almost too much every day!

Interview: Valentino Nava

Valentino is a high school student and athlete at heights high school. His experience with the school bus transportation system goes all the way back to elementary school as well as today when traveling to sports events. He is an avid phone user as well as someone who likes to use apps for peace of mind and to help in his day-to-day life.

He likes the idea of an app that tracks bus locations as this would not only help parents but also students alike. He mentions how he must constantly check in with his parents to notify where he is at and when he will return. When asked about the viability concerning parents, he responded by saying that “parents would most definitely use this, no question about it.” He himself uses iOS devices and is constantly on his phone where he uses a variety of apps. The most popular apps he likes using are social media apps such as Snapchat and entertainment apps such as Tik Tok. He mentions how these apps focus on the user experience and are not at all hard to figure out how to use. This provided insight into how a user may view an app and what elements need to be focused on when creating one. These elements include a fast way to sign in (face ID, fingerprint, etc.), ease of use, fast way to view the information that you want, and an easy way to read information (maps).

The perspective Valentino provided was insightful as it is from the point of view of a student who has used the bus transportation system. This helps into what information we as a team need to relay to the faculty as well as the parents for each student. The final question I asked was what features he would like to see on the app. His only response to this was, “a way to send notifications out to our parents, and also a way to send SMS text.” He also said how important this is to him as a student so that he doesn’t have to worry about calling or sending texts every again.